

Accord Adult Day Center: 2016

Important - Inclement Weather Procedure - Please Read

From now to the end of April we will be watching the weather conditions and forecasting regularly so that we can safely provide participants with their scheduled Adult Day Health Services. We live in New England and winter weather is part of our lives. As you know, media sources begin their storm forecasting early and continuously. This is good and bad because it increases everyone's awareness but also their anxiety. I want to reassure you that I follow all forecasts closely and my primary objective is the safety of our participants and staff.

Because of the vast geography of our service area, I consider a forecasted storm's path, timing, precipitation amounts and road conditions in each area. With New England weather being what it is, I gather as much information from various sources before I reach a decision. Please remember television news stations, provide more of a regional forecast. We use data from the national weather services for the towns that we service. For example, weather conditions, in Spencer vary from those in Webster.

If a decision is made to alter our services for specific weather conditions we will notify you via a remote messaging system. This messaging system is automated and requires a voice or voice messaging system to answer the call. A Caller ID will identify the caller as "Accord". The message will be specific to the weather specific situation:

1. Transportation Cancellation to a specific service area
2. Transportation Delay to all or a specific service area
3. Program and Transportation Delay with specific times
4. Closure

Please be aware that no one is at the facility and the automated call is initiated remotely. Most remote calls will start by 6:30 AM on the effected day. Some calls may be initiated the evening before the effected day. It takes approximately one-half hour for the messages to reach everyone. ***If you do not receive an automated call by 7 AM, on the effected day, than the program will open and buses will run normally.***

If you do not plan on attending, even though the program is open please call the center by no later than 7 AM and leave a message on extension #1.

If there is a specific telephone number that you want us to add or confirm that is in our remote system, please call us.

As a safety reminder, please arrange to shovel and treat your walkway/ driveways, prior to the driver's arrivals. If our drivers do not feel comfortable with the conditions on your property, they have been instructed not to make the pickup.

Should you have any additional questions, please contact me directly @ (508) 949-3598 x105.

Joseph Rizzo, Executive Director/Owner